

Privacy Policy

The commuter portal service is managed, maintained and operated by RideLinks, Inc(RideLinks). RideLinks is committed to your privacy. If you have questions or concerns regarding this statement, please contact RideLinks, Inc. by email at support@ridelinks.com, by telephone at 626.440.9933, or mail to Attn: Commute Portal Support Team, RideLinks, Inc., 1 S. Fair Oaks Ave., Suite 302, Pasadena, CA, 91105. We will do our utmost to address your concerns.

This statement discloses the privacy practices for the on-line commuter portal service. The purpose of this statement is to notify you of what personally identifiable information of yours will be collected, how it will be used, and what options are available to you regarding the collection, correction and/or deletion of information. Any future changes to our privacy statement will be posted on the web site.

Information We Collect and How It's Used

Commuter Profiles and Personal Preferences

The RideLinks, Inc. Commuter Portal service collects information for the sole purpose of generating alternative commute opportunities within a single member organization or a mutually pre-approved cluster of neighboring organizations. Member shared information includes member entered email addresses, first name, last name, avatar image, commute schedules, approximate home location, in some cases, optionally entered personal preferences. Commute alternatives and member matches may be viewed only by members who belong to the same site and have registered via an employer approved email address. None of the member information collected is made accessible to the public or anyone not employed by RideLinks, Inc. Information may be edited or deleted by the member, the site administrator or via a member's request. Non-subscribing members are not permitted to access to member information.

If it becomes necessary to use your personally identifiable information in a manner different from that stated at the time of collection we will notify you via email. You will have an opportunity to choose whether we can use your information in the manner specified. If any changes are made to our privacy practices, we will post a notice on the web site.

Information Supplied by You at Registration

RideLinks, Inc. offers a subscriber-based service to employers that wish to provide the service to employees. Your email contact information provided by you may be used by co-workers/employees within your member site to contact you to form a carpool or vanpool or arrange for an alternative commute. In addition, your employer or RideLinks, Inc. may use your email address to notify you of potential carpool or vanpool partners or alternative commute opportunities based on your commuter profile. You also may receive occasional emails from your employer or RideLinks, at your employer's request, notifying you of special events, program updates, prize drawings, offers, etc. If your employer ceases to subscribe, you will be denied access to all member services with or without prior notice.

Commute preferences may also be collected by RideLinks, Inc. We use this data to enhance members' experience with the service, enabling them to pre-screen each other for potential alternative commute opportunities. Your personal contact information will not be provided to or sold to any third parties.

Information Supplied by Your Browser

RideLinks, Inc. logs IP addresses for systems administration purposes. IP addresses are logged to track a member's session and generate reports for Program Administrators at the subscribing employer's site. The reports provide an indication of site usage and participation in alternative commutes and program benefits.

The Commuter Portal service uses cookies to keep track of some member information. Cookies enable RideLinks, Inc. to identify you when you return to the site. If your browser is set to reject all cookies, the service may not function optimally.

Legal Disclaimer

Though we are dedicated to preserving member privacy, we may need to disclose personal information when required by law if such action is deemed necessary to comply with a current judicial proceeding, a court order or legal process served on the web site.

Age Restrictions

RideLinks, Inc. Commuter Portal service may not be made available to anyone under the age of 18. If RideLinks determines or is informed that there has been private information input by minors or about minors, it will be purged from our database.

Security

RideLinks, Inc. has security measures in place to protect the loss, misuse and alteration of the information stored in our database. These measures include the use of Secure Server technology and administrative access to site data, as well as other security measures.

Policies and Remedies

Links to Other Sites

RideLinks, Inc. is not responsible for the privacy practices, service quality or the content of other web sites that may be linked to this site.

Opt-Out

RideLinks Commuter Portal members may remove their information from our database if they wish to withdraw their membership and do not wish to receive program information or benefits in the future.

1. Send email to support@ridelinks.com with the word "Remove" in the subject field. 2. Send mail to the following postal address: RideLinks, Inc., ATTN: Commuter Portal Opt-Out, 1 S. Fair Oaks Ave. , Suite 302, Pasadena, CA 91105

Edit/Update Profiles

RideLinks, Inc. provides members the following options for changing information previously submitted.

1. Members may change their passwords by selecting "Forgot Password" on the Login page or, alternatively, by logging in, clicking on the settings icon on the member avatar, and selecting "Change Password" and a new password URL will be emailed to their email address.
2. Members may change their commute profile and preferences by logging in, clicking on the settings icon on the member avatar, and selecting "Edit Profile."
3. Members can also send an email to support@ridelinks.com and request changes to their profile.

Contact RideLinks, Inc.

If you have any questions about this privacy statement or the practices of this site, please contact:

RideLinks, Inc.
Attn: Commute Portal Support Team
1 S. Fair Oaks Ave
Suite 302
Pasadena, CA 91105
support@ridelinks.com